

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, September 5, 2023 10:02:00 AM

Case No. 2023-00218

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00218, in any further correspondence. The documents in this case are available at [View Case Filings for: 2023-00218 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, September 5, 2023 7:43 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Saturday, September 2, 2023 3:23 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Saturday, September 2, 2023 at 3:23 PM

Name: LaDonna Campbell
Address: 1541 Creekside Dr
City: Paducah
State: KY
Zip Code: 42002

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water

State the nature of your concern: Great Oaks Subdivision, Paducah KY, is a working class neighborhood. Most residents, especially those on fixed incomes, are barely able to pay the current rate. In fact the current rate eats into grocery budgets etc. and you can forget taking a vacation! We are struggling and we feel our elected representatives have neglected us.

Bluegrass loves to site all the improvements they are making and how much it costs. We are watching their activity in our neighborhood and it's little to none. There should be a reevaluation of the rates and they should be lowered.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, September 5, 2023 10:03:00 AM

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, September 5, 2023 7:42 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Saturday, September 2, 2023 10:20 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Saturday, September 2, 2023 at 10:19 PM

Name: Joan
Address: 1501 Century Lane
City: Paducah
State: Ky
Zip Code: 42003
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Bluegrass Water

State the nature of your concern: The request for the sewer services to be increased again! We are already paying an outrageous fee from the last increase from \$28.94 to \$85.97 ! I am a single senior person living on social security ! This should not be increased. It needs to be decreased!

Have you contacted the utility about the problem:

From: PSC Public Comment
To:
Subject: RE: Increase on bills
Date: Tuesday, September 5, 2023 10:04:00 AM

Case No. 2023-00218

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Thank you for your interest in this matter.

From: Valerie Whitlow [REDACTED]
Sent: Wednesday, August 30, 2023 2:39 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Increase on bills

[REDACTED]

Please do not raise our utility bills. Most of us that are on a limited or set income can barely make ends meet now